

My Sun Life HK - Group Insurance

Mobile App registration guide

Manage your group health benefit and claim in the palm of your hands



Our new Sun Life HK Group Insurance Mobile App

The new mobile App is designed to be user-friendly, giving you easy access to your benefit details.



Medical and life policies

You can view medical and life policy information and benefit details in one single place.



Connectivity

Support various kinds of map application.



Panel doctor

You can utilize the map App from your mobile device for navigating to the panel doctor's office.



Claim experience

You can easily check the claims processing status and download claim advice to view the claim details.



Electronic medical card

The app embeds your medical card so you have easy access to medical card for panel doctor visit.



Benefit schedule

View your benefits and coverages on one page. You can plan medical spending budget better.



eClaim submission

You can submit outpatient claim application in HKD under Clinical Expenses Benefit electronically.

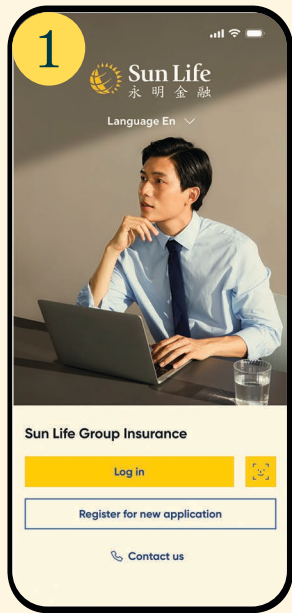


Membership certificate

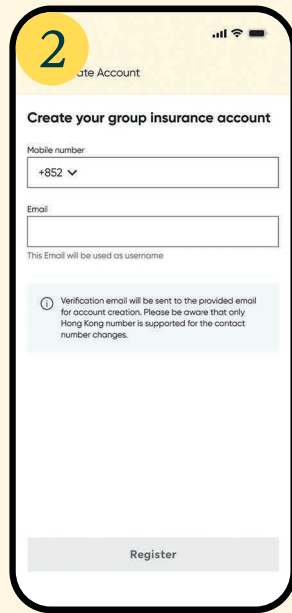
You can download your Membership Certificate from your plan detail page to view your personal information.

Account registration

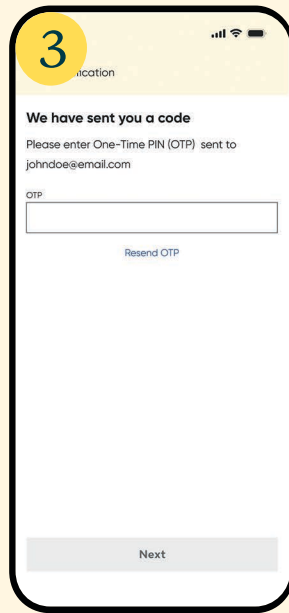
Please refer to the attached account registration guide for onboarding to our new mobile app.



Click 'Register' and accept the terms and conditions



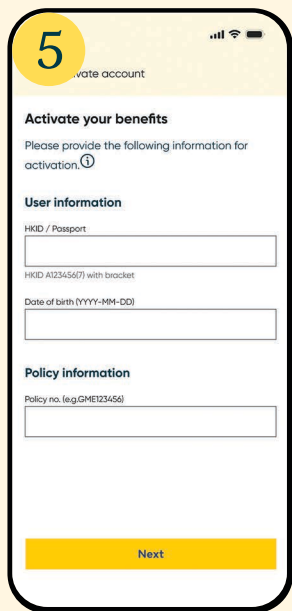
Enter your mobile number and email to create an account



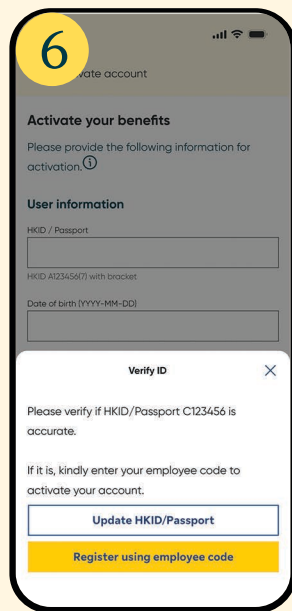
Enter the One-Time Pin (OTP) sent to your email and click "Next"



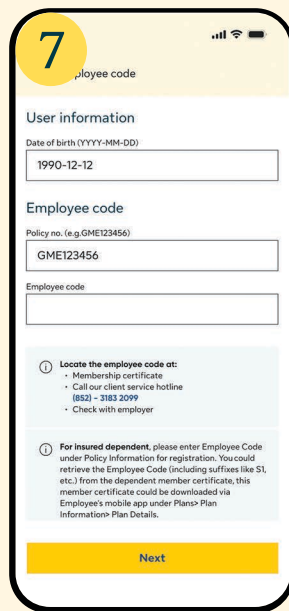
Set your password



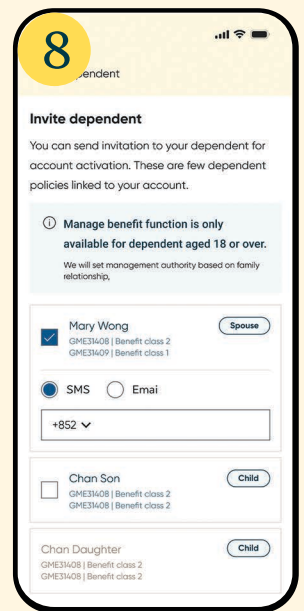
Enter your personal and policy information to activate your benefit



Pop up would be shown if the input is incorrect or more information is needed for checking the policy



Enter your Employee Code, which can be located on your Member Certificate



Skip or invite insured dependent(s) aged 18 or above (if applicable) to install and register the mobile app



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