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Manage your funds
管理基金



Submit claims
電子索償



Premium due alerts
接收繳費提示



Change personal details
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查閱保單合約及周年通知書



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Accident Benefit Claim Form

意外保障賠償申請表

Sun Life Hong Kong Limited (Incorporated in Bermuda with limited liability)

香港永明金融有限公司(於百慕達註冊成立之有限責任公司)

Please submit your **original** claim application to our advisor or send it to us at the following address:

請將您的索償申請**正本**交予理財顧問，或郵寄至以下地址：

Client Service Centre 客戶服務中心

Address: G/F, Cheung Kei Center Tower B, 18 Hung Luen Road, Hung Hom, Kowloon

地址:九龍紅磡紅鸞道 18 號祥祺中心 B 座地下

Tel 電話 (852) 2103 8928 Fax 傳真 (852) 2103 8938



Sun Life

永明金融

CONSULTANT'S INFORMATION 顧問資料			
Name 姓名	District/Branch 區域/分行	Code 編號	Contact Phone No. 聯絡電話
Claimed Benefit(s): 索償保障類別: <input type="checkbox"/> Weekly Indemnity 意外每週入息賠償 <input type="checkbox"/> Accidental Hospitalisation Allowance 意外住院津貼保障 <input type="checkbox"/> Accidental Medical Expenses 意外醫療支出保障 <input type="checkbox"/> Others, please specify 其他, 請註明_____			Case Type: 賠償個案類別: <input type="checkbox"/> New Claim 首次索償 <input type="checkbox"/> Further Claim 再次索償

PART I 第一部份

1. INSURED'S INFORMATION 受保人資料

Policy No. 保單號碼	Name of Insured 受保人姓名	Age 年齡 / Sex 性別	ID / Passport no 身份証/護照號碼
Present occupation and job duties 現時職業及職務		Name and address of business or employer 公司或僱主名稱及地址	

2. DETAILS OF ACCIDENT 意外詳情

(a) Date of incident 事故日期 _____ (DD 日日 / MM 月月 / YY 年年)	(b) Time of incident 事故時間 <input type="checkbox"/> A.M. 上午 <input type="checkbox"/> P.M. 下午 Time 時間: _____	(c) Place of incident 事故地點
(d) How did the incident happen? 事故發生經過?		(e) Part of body injured and extent of injury 受傷部位及程度
(f) Name of the doctor / hospital first consulted 首次求診的醫生/醫院名稱		
(g) Any confinement required due to this injury? 曾否因是次受傷而入住醫院? <input type="checkbox"/> No 否 <input type="checkbox"/> Yes If yes, please state the date of admission and discharge 如有, 請說明入院及出院日期: _____		
(h) Was the incident reported to the police? 有否就是次事件報警? <input type="checkbox"/> No 否 <input type="checkbox"/> Yes If yes, please provide a copy of witness statement/ police report 如有, 請提供口供紙/ 警察報告副本		
(i) Any concurrent claim filed to our Group Department or other insurers? 有否同時向本公司之團體保險部或其他保險公司提出索償? <input type="checkbox"/> No 否 <input type="checkbox"/> Yes If Yes, please provide the policy no. & name of the insurers 如有, 請列明保單號碼及公司名稱: _____		

3. PAYMENT INSTRUCTION 支付方式指示

(a) <input type="checkbox"/> Credit to existing premium collection account 自動轉賬至現時用於繳交保費之賬戶 (Account Holder must be the Policy Owner 戶口持有人必須為保單主權人)
(b) Faster Payment System* 「轉數快」 (Please select one of the following 請選以下其中一項) * Your FPS account must also be registered under the policy owner 「轉數快」的用戶註冊名稱必須同樣為保單主權人 <input type="checkbox"/> Pay to premium autopay bank account 匯款至自動轉賬繳費戶口 <input type="checkbox"/> Email 電郵: _____ <input type="checkbox"/> Mobile number 手機號碼: (Country Code 國家代號) Telephone No 電話號碼 (_____) _____ <input type="checkbox"/> FPS identifier 「轉數快」識別號碼: _____
(c) By Cheque 支票 <input type="checkbox"/> Via Consultant 經顧問轉交 <input type="checkbox"/> Mail to Client's correspondence address 直接郵寄至客戶通訊地址

4. OTHERS 其他指示

Please return Certified True Copy of Original Document after processing claim 請於理賠審結後退回正本文件的核實副本

5. REMARK 其它:

PERSONAL INFORMATION COLLECTION STATEMENT 個人資料收集聲明

I/We understand and consent that, any personal data collected by Sun Life Hong Kong Limited (Incorporated in Bermuda with limited liability) ("Sun Life") (whether collected in this form or otherwise) may be used by Sun Life for the following purposes: (i) processing and evaluating insurance applications and/or any other applications for financial services; (ii) administering and providing services in relation to insurance or financial products; (iii) processing, investigating and settling insurance claims and detecting and preventing fraud (whether or not relating to the policy issued by the Company); (iv) conducting customer surveys; (v) researching and designing financial, insurance or pensions products for clients' use; (vi) selecting and participating in reward, loyalty or privileges program and related service; (vii) contacting clients for the above purposes; (viii) purposes which are directly related to the above purposes; and (ix) complying with applicable laws, regulation or court order or obligation or requirement under an agreement, or other commitment, between Sun Life or any entity within the Sun Life Group and the regulator or government in any jurisdiction (in relation to money laundering, terrorist financing and tax evasion or otherwise) to which Sun Life and its related companies are subject to.

Sun Life may also use my/our contact details, demographic information and policy details to contact me/us with marketing information regarding Sun Life and third party pensions, financial and insurance products, including by phone calls, mail, email, SMS or any type of electronic message. Sun Life may not use my/our data for direct marketing unless Sun Life have received my/our consent (which includes an indication of no objection). I/We know I/we can tick the box below if I/we do not consent to receive direct marketing information.

Sun Life may disclose my/our personal data for any of the above purposes: (a) to third parties who provide services in Hong Kong or elsewhere which assist the Company to carry out the above purposes, including claims investigators, insurance adjusters, medical advisors, health care professionals, medical service providers, hospitals, emergency assistance service providers, reinsurers, accountants, solicitors and professional financial advisors; (b) to banks for payment purposes; (c) to insurance brokers who are representing the policy owners or clients directly or indirectly; (d) to the Company's insurance agents and MPF intermediaries; (e) to the Company's related companies (as defined in the Companies Ordinance) including pensions services provider, financial services companies and insurance companies; (f) to the Hong Kong Federation of Insurers (or any similar association of insurance companies) and its members; (g) to the policy owner / employers of an insured employee under a group product; (h) to any third party service provider appointed by the policy owner who provides administrative services for the policy owner; (i) to organisations that consolidate claims and underwriting information for the insurance industry; (j) to fraud prevention organisations; (k) to other insurance companies (whether directly or through fraud prevention organisations or other persons named in this paragraph), the police and databases or registers (and their operators) used by the insurance industry to analyse and check information provided against existing information; (l) to any person to whom the Company or its related companies (inside or outside Hong Kong) are under an obligation to make disclosure under the requirements of any law, regulation or court order binding on or applying to or to which the Company or its related companies (inside or outside Hong Kong) are subject to, or under and for the purposes of any guidelines issued by regulatory or other authorities with which the Company or its related companies (inside or outside Hong Kong) are expected to comply; and (m) as otherwise required or permitted by law.

If third party personal information is supplied to the Company by the clients, clients' service providers, claimants or applicants for services, such clients, service providers, claimants or applicants must inform these third parties about this personal information collection statement before they collect their information and supply it to the Company. I/We understand that it is voluntary for me/us to supply the information, but failure to provide the requested personal data may mean Sun Life is unable to process my/our application or continue to provide services to me/us. I/We have the right to seek access to and request correction of any personal data Sun Life holds about me/us by sending a written request to The Manager, Client Service Centre, Sun Life Hong Kong Limited, G/F, Tower B, Cheung Kei Center, 18 Hung Luen Road, Hungghom, Kowloon, Hong Kong. Sun Life may charge a reasonable fee for the processing of any such requests.

"Sun Life Group" means Sun Life together with its subsidiaries, subsidiary undertakings and associated companies (whether direct or indirect) from time to time.

Please tick here to reject receiving marketing information from Sun Life.

本人 / 吾等明白及同意香港永明金融有限公司 (於百慕達註冊成立之有限責任公司) (「永明」) 可以將其所收集的任何個人資料 (不論由此表格所收集或由其他途徑取得) 作以下用途: (i) 處理及評估申請及/或任何其他金融服務申請; (ii) 管理並提供與保險及/或金融產品相關服務; (iii) 處理、調查和結清保險索償個案, 以及偵測和防止欺詐行為 (無論是否與公司發出的保單有關); (iv) 進行客戶調查; (v) 為客戶研究及設計金融、保險或退休金產品; (vi) 甄選及參與獎賞、忠實或特選客戶計劃; (vii) 因上述目的與客戶聯絡; (viii) 與上述目的直接有關的任何其他目的; 及 (ix) 為遵守適用的法例、法規、法庭命令或永明或永明集團內的任何實體與任何管轄區域的監管機構或政府之間的協議項下的義務或要求或其他承諾 (其相關於洗黑錢、恐怖分子資金籌集、逃稅或其他)。

永明亦可使用本人/吾等的聯絡資料, 基本個人資料及保單資料, 就永明及第三方的退休金、金融及保險產品的推廣資訊, 以包括電話、郵件、電郵、電話短訊或任何電子信息等方法聯絡本人/吾等。除非得到本人/吾等之同意 (包括表示不反對), 否則永明不可使用本人/吾等之資料為該用途。本人 / 吾等明白若本人/吾等不同意接受此等推廣資訊, 可於下列方格內填上別號。

永明可為以上任何目的披露本人/吾等的個人資料予: (a) 為協助公司就上述用途 (不論在香港或其他地方) 而提供服務的第三方, 包括索償調查員、保險理算人、醫療顧問、醫護專業人士、醫療服務提供者、醫院、緊急支援服務供應商、再保險公司、會計師、律師、專業理財顧問; (b) 銀行作繳款用途; (c) 直接或間接代表保單持有人或客戶的保險經紀; (d) 公司的保險代理人及強積金中介人; (e) 公司的關連公司 (根據公司條例訂明) 包括退休金服務提供者、金融服務機構及其他保險公司; (f) 香港保險業聯合會 (或任何相似的保險公司協會) 及其會員; (g) 團體產品的保單持有人 / 受保僱員之僱主; (h) 由保單持有人指定及提供行政服務給保單持有人的第三方服務供應商; (i) 整合保險業索償和承保資料的組織; (j) 防欺詐組織; (k) 其他保險公司 (無論是直接地, 或是通過防欺詐組織或本段中指定的其他人土)、警察和保險業就現有資料而對所提供的資料作出分析和檢查的數據庫或登記冊 (及其運營者); (l) 公司及其關連公司 (不論在香港與否) 為遵守監管當局或其他機構發出之指引或其就法例、法規或法庭頒令所約束或規定之責任而需向其作出披露的任何人士; 及 (m) 按法例要求或准許的其他人士。

假如第三方個人資料是由客戶、客戶的服務供應商、索償人或申請人提供給公司, 該客戶、服務供應商、索償人或申請人必須在收集這些資料前, 將此《個人資料收集聲明》告知有關的第三方才把資料提供給公司。本人/吾等明白本人/吾等提供個人資料均屬自願, 然而倘若未能提供所需個人資料, 可導致永明無法處理本人/吾等的申請或繼續提供服務予本人/吾等。本人/吾等有權查閱及要求更正永明持有有關本人/吾等的個人資料, 有關要求可以書面形式郵寄至香港九龍紅磡紅鸞道 18 號祥祺中心 B 座地下香港永明金融有限公司客戶服務中心經理。永明可就處理任何該等要求收取合理費用。

“永明集團”指永明及其不時之附屬公司、附屬企業和相聯公司 (無論直接的還是間接的)。

若不同意收取由永明發出的推廣資訊, 請於方格內填上別號。

DECLARATION AND AUTHORIZATION 聲明及授權

I/WE HEREBY DECLARE AND AGREE that: (a) all the foregoing statements and answers in this claim form together with those in any required medical questionnaire or other document submitted by me/us in connection with this claim are full, complete and true. (b) Sun Life Hong Kong Limited (Incorporated in Bermuda with limited liability) (the "Company") may be unable to process this claim if I/we fail to provide any information related to this claim. I/WE FURTHER AUTHORIZE that: (a) any licensed physician, medical practitioner, hospital, clinic or medically related facility, institution, insurance company, government, private office or person that has any record or knowledge or information of me/ the Insured to disclose, release or transfer to the Company any such record, knowledge or information. (b) the Company or any of its appointed medical/paramedical examiner or laboratory to perform necessary medical assessment and tests to evaluate the health status of me/the Insured in relation to this application. (c) I specifically authorize the disclosure of all information about communicable diseases and infections, including but not limited to any sexually transmitted disease, HIV infection, Acquired Immune Deficiency Syndrome (A.I.D.S.) and A.I.D.S. related complex (A.R.C.). This authorization shall irrevocably bind the successors and assignees of me/the Insured and remains valid notwithstanding death or incapacity. A photostatic copy of this authorization shall be as valid as the original. 本人/吾等聲明及同意下列各點: (甲) 本賠償申請表上所載的聲明及答案, 以及經本人/吾等簽署之所需的醫療問卷或經本人/吾等提供之其他文件, 均屬真實確切, 詳細完整。本人/吾等明白倘有未知是否於重要事項的資料均須透露。(乙) 倘本人/吾等未能提供此申請所需資料, 可導致香港永明金融有限公司 (於百慕達註冊成立之有限責任公司) (以下稱為「公司」) 未能處理此賠償申請。本人/吾等同時授權以下各點: (甲) 任何註冊醫生、醫院、診所、保險公司、政府部門或任何其他持有有關本人/受保人之個人資料之人士或機構, 向公司或其代表透露、發放或轉交任何有關資料。(乙) 公司或公司指定之醫護人員或化驗所, 可就此申請, 對本人/受保人進行所需之醫療評估及測試以審核本人/受保人之健康狀況。(丙) 本人/吾等特此授權上述人士或機構透露任何關於傳染性疾病及感染的所有資料, 包括但不限於任何經接觸傳染之疾病、人類免疫力缺乏病毒(HIV) 感染、後天免疫力缺乏病 (愛滋病) 及愛滋病有關發症。此授權對本人/受保人之繼承人或受讓人具有約束力。即使本人/受保人死亡或無行為能力, 此授權書仍有效力。此授權書的影印本與正本具同等效力。

Signature of Policy Owner 保單主權人簽署 X Name (in block letters) 姓名 (大寫)	ID / Passport No. 身份證 / 護照號碼	Date (DD/MM/YY) 日期 (日/月/年)
Signature of Insured 受保人簽署 X Name (in block letters) 姓名 (大寫)	ID / Passport No. 身份證 / 護照號碼	Date (DD/MM/YY) 日期 (日/月/年)

The information you provide will be treated as your latest contact details and applied to all policies under your name. 您所填寫的資料將被視作最新聯絡資訊, 並套用於您名下的所有保單。

Email 電郵地址 Mobile 手提

If no update is available, your existing contact number(s) and/or email address(es) (if provided) will be retained. 如此項並無更新, 我們將沿用記錄中聯絡電話及/或電郵地址 (如通用)。

Please provide at least 1 mobile number and include the country code for each number, else it will be defaulted to 852 (Hong Kong). 請提供最少一個手提號碼, 所有電話號碼須包括國家代碼, 如沒有, 國家代碼將會設定為852 (香港)。

POINTS TO NOTE 注意事項

- Please do not sign on blank form 請勿在空白表格上簽署
- This form has to be signed by both the Policy Owner and the Insured. If the Insured is under age 18, then by the Policy Owner only. This form must be returned to the Company within 90 days from the date of accident. 此表格需由保單主權人及受保人簽署, 如受保人未滿 18 歲, 則只需由保單主權人簽署, 並需於意外後九十天內交回公司
- Please answer ALL the questions on Part I of this claim form 請回答申請書第一部份的所有問題
- Please check if the following documents which are normally required have been enclosed 請核對以下一般所需文件是否已經附上
 - ID card copy of the Policy Owner (if no record in our company before) 保單主權人之身份證副本 (如從未曾於本公司存檔)
 - Original Receipts if medical reimbursement required 正本醫療收據, 如索償醫療費用賠償
 - Attending Physician's Statement (Part II) completed by the attending doctor 由主診醫生填妥的第二部份 (醫生報告)
 - Other supporting documents, such as Referral Letter for physiotherapy / chiropractic treatment, Discharge Summary, Sick Leave Certificate, Medical Certificate, Physiotherapy Report, X-Ray Report etc. 其他證明文件, 例如物理治療或整脊治療之轉介信、出院總結、病假紙、醫生證明書、物理治療報告、X光報告等
- We reserve the right to ask for other supporting documents if deemed necessary. 如有需要, 本公保留要求遞交其他證明文件之權利

PART II – Attending Physician’s Statement (To be completed by the registered medical practitioner at the Claimant’s expense)

第二部份 – 醫事報告 (由註冊醫生填寫, 所需費用由索償人支付)

Policy No. _____

1. Name of Patient 病人姓名	2. Sex/Age 性別 / 年齡	3. ID / Passport no 身份証/護照號碼						
<p>4. (a) Are you the patient’s usual doctor? 閣下是否病人的慣常醫生?</p> <p><input type="checkbox"/> No 否 <input type="checkbox"/> Yes, since 是, 自 _____ (MM/YY 月/年)</p> <p>(b) Date of first consultation to you relating to this incident (DD/MM/YY) 病人首次就是次事故向閣下求診之日期 (日/月/年)</p> <p>(c) Signs and Symptoms at the consultation 求診時之病徵及病狀</p> <p>(d) Final Diagnosis 最後診斷</p>								
<p>5. (a) Date of accident (DD/MM/YY) 意外日期 (日/月/年)</p> <p>(b) Cause of accident 意外原因</p> <p>(c) Part of body injured 身體受傷之部位</p> <p>(d) Type and extent of injury 傷勢類別及程度</p> <p>(e) Is there any evidence of visible contusion, cut or wound at your first consultation? If “yes”, please describe in detail. 於首次求診時, 病人之傷勢有否呈現可見的挫傷、傷口或創傷? 如「有」, 請詳細列明。</p>								
<p>6. (a) Was the patient referred to you by another doctor? 病人是否經其他醫生轉介到閣下? <input type="checkbox"/> No 否 <input type="checkbox"/> Yes, Name & Address of the referral doctor 是, 請提供轉介醫生姓名及地址</p> <p>(b) Did you refer the patient to other doctor or hospital? 閣下是否轉介該病人往其他醫生或醫院? <input type="checkbox"/> No 否 <input type="checkbox"/> Yes, Name & Address of the doctor or hospital 是, 請提供醫生或醫院名稱及地址</p>								
<p>7. Type of diagnostic procedures, medication, treatment or operation required. (For example, x-ray, suturing, physiotherapy, etc.) 病人曾接受的診斷程序的類別、藥物、治療或手術 (如: X 光、縫針、物理治療等)</p> <table style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; width: 20%;">Date 日期</th> <th style="text-align: left; width: 40%;">Investigation/ Result 檢查/ 結果</th> <th style="text-align: left; width: 40%;">Medication/ Treatment/ Operation 藥物/治療/手術</th> </tr> </thead> <tbody> <tr> <td style="height: 40px;"> </td> <td> </td> <td> </td> </tr> </tbody> </table>			Date 日期	Investigation/ Result 檢查/ 結果	Medication/ Treatment/ Operation 藥物/治療/手術			
Date 日期	Investigation/ Result 檢查/ 結果	Medication/ Treatment/ Operation 藥物/治療/手術						
<p>8. Was the patient admitted into hospital? If “yes” please give details. 病人曾否入院? 如「是」, 請提供詳情。</p> <table style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; width: 30%;">Name of Hospital 醫院名稱</th> <th style="text-align: left; width: 30%;">Hospitalization Period 住院日期</th> <th style="text-align: left; width: 40%;">Investigation / Surgery / Treatment 檢查/手術/治療</th> </tr> </thead> <tbody> <tr> <td style="height: 40px;"> </td> <td> </td> <td> </td> </tr> </tbody> </table>			Name of Hospital 醫院名稱	Hospitalization Period 住院日期	Investigation / Surgery / Treatment 檢查/手術/治療			
Name of Hospital 醫院名稱	Hospitalization Period 住院日期	Investigation / Surgery / Treatment 檢查/手術/治療						

9. Subsequent consultations date and conditions 覆診日期及康復情況			
Date 日期	Conditions / Impairment 情況/身體缺陷	Treatment 治療	% of recovery 康復程度
10. (a) Has the patient reached maximum medical improvement? 病人是否已到達醫療上可復原的極限? <input type="checkbox"/> No 否 <input type="checkbox"/> Yes 是 (b) What is the future treatment plan? 未來之治療計劃?			
11. Were there any factors which may have contributed directly or indirectly to the accident or which may likely retard the recovery? If "yes", please give details. 是否有任何因素直接或間接促成此意外或有可能防礙身體復原? 如「是」, 請提供詳情。			
12. What is the occupation and job nature of the patient? 病人的職業及工作性質是什麼?			
13. Total sick leave period granted for the injury 是次受傷而獲發之病假 From 由 _____ (DD/MM/YY日/月/年) to 至 _____ (DD/MM/YY日/月/年)			
14. Please circle the following factors which is associated with the injury and provide details. 請圈出與是次受傷有關的下列因素並詳述。 Self-inflicted injury / Participating in any kind of hazardous sports / Alcoholic abuse / Drug abuse / Pregnancy / Illness / Physical defect or infirmity which existed prior to the incident / none of the above. 自致傷害 / 參與任何危險運動 / 濫用酒精 / 濫用藥物 / 懷孕 / 疾病 / 受傷前的身體缺陷或體弱 / 以上所列均不符合。 Details 詳情:			
15. Other remarks 備註			
I hereby certify that, having personally examined and treated the above-named patient for the above illness/injury, the facts as given above represent my opinion of his/her condition. 本人在此聲明, 本人檢查及治療此病人之傷病, 以上之所陳述乃本人對病人健康狀況之意見。			
Signed 簽名:		Name of physician (with stamp) 醫生的姓名(蓋印):	
Qualifications 資歷:		Address 地址:	
Date 日期:		Telephone Number 電話號碼:	