

My Sun Life HK -

Group Health

Mobile App Registration Guide

Managing your group health benefits and claims in the palm of your hand

Account Registration

Use your personal email as username - easier to remember, faster to sign in

- 1 Click 'Register' and accept the terms and conditions

- 2 Enter your personal information as required on screen

- 3 Provide your email and mobile number and click "SMS Verification"

- 4 Enter the One-Time Pin (OTP) sent to your mobile phone and click "Submit"

- 5 Set your password

- 6 Start to use or invite insured dependent(s) aged 18 or above to install and register the app

Upon successful registration, you can access:



eClaims Submission

You may now submit outpatient claims with the incurred amount of HK\$2,000 or less* electronically.



Claim History

You may view your claim records for the last 12 months.



Electronic Medical card

The app embeds your medical card so you don't need to bring the physical medical card for panel doctor visit.



Panel Doctor Search

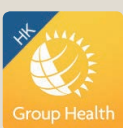
This enables you to check doctor(s) contact information, locate nearby panel doctors on map and bookmark your favourite doctor(s).



Benefit Schedule

View your benefits and coverages on one page. You can plan medical spending budget better.

Download My Sun Life HK - Group Health mobile app through App Store and Google Play



* Outpatient claims ONLY. If the outpatient claims application with the amount more than HK\$2,000, you are required to fill the physical claim form and submit the claim form with the required documents.

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