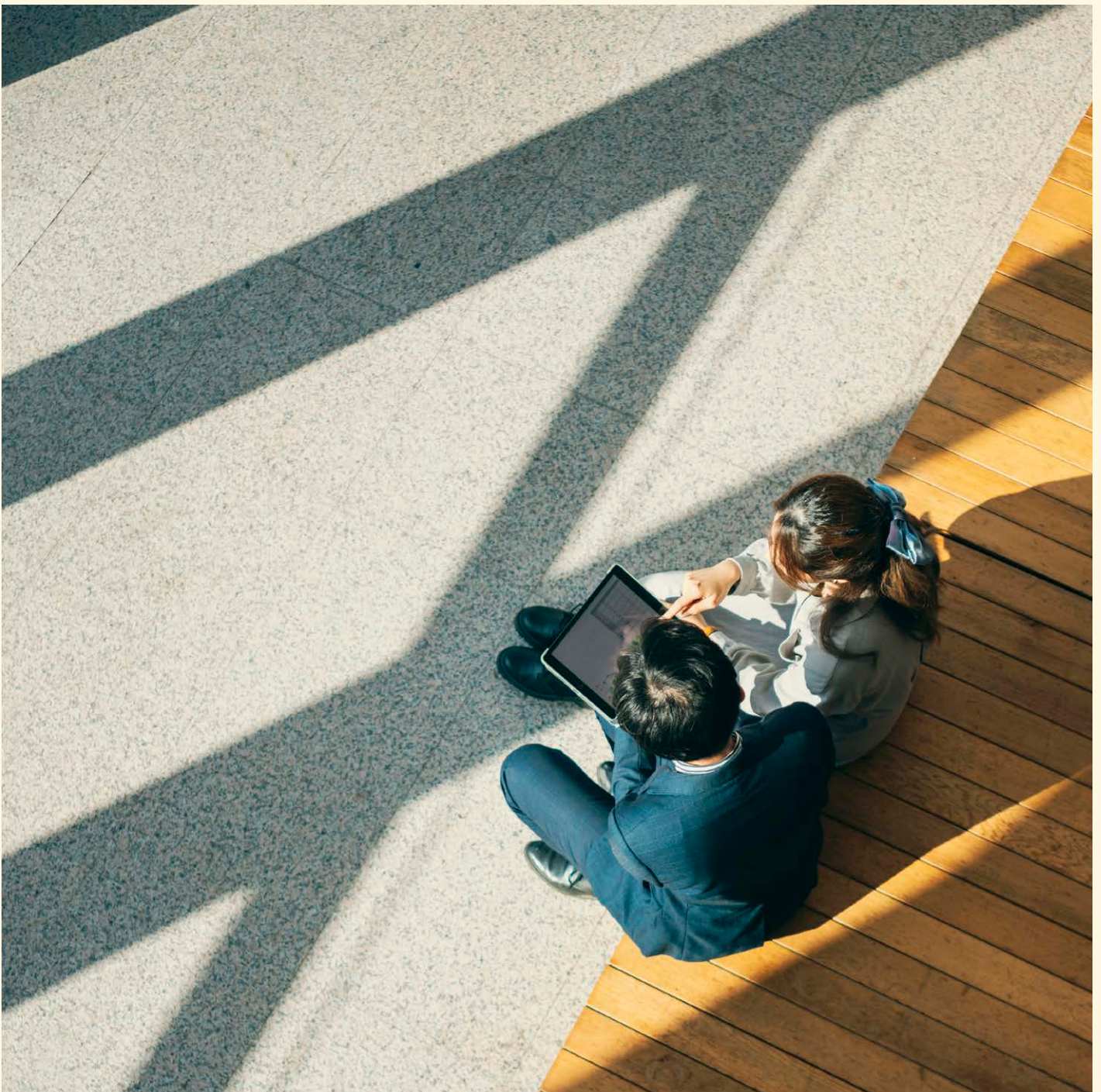


永明強積金 以客為先的服務

(適用於永明彩虹強積金計劃之參與僱主及成員)



作為您的強積金供應商，Sun Life 永明深明除了提供性價比高的計劃和可持續而優異的基金表現外，優質的服務與支援亦不可或缺。

為了協助您有效地管理強積金，Sun Life 永明向參與僱主及成員提供周全的服務，務求為您帶來不一樣的體驗。

專為參與成員（「成員」）而設的服務

網上退休金服務中心

主要功能：

- 查看帳戶結餘、盈/虧、帳戶投資組合及帳戶詳情；
- 查詢過往及最新基金價格；
- 下載成員報表；
- 查閱交易詳情；
- 為您提供服務的強積金顧問（如適用）；
- 享有基金管理費的優惠（如適用）；
- 收件箱以接收最新資訊；及
- 查看個人資料，包括
 - 選擇接收強積金帳戶結餘短訊服務



如欲了解更多，請掃瞄二維碼下載
網上退休金服務中心成員指南

Sun Life MPF 流動應用程式

主要功能：

由本計劃的強積金計劃營辦人推出的 Sun Life MPF 流動應用程式為一個一站式流動應用程式，透過優化的用戶介面及簡易的操作流程，為參與計劃成員提供一個方便快捷的強積金管理工具。主要功能包括：

- 查看帳戶結餘、盈/虧、帳戶投資組合及帳戶詳情；
- 下載成員報表；及
- 查看個人資料，包括
 - 選擇接收強積金帳戶結餘短訊服務



如欲了解更多，請掃瞄二維碼下載
Sun Life MPF 流動應用程式成員指南

強積金增值服務

積金導航[^] — 新世代智能強積金投資工具：

- 「積金導航」旨在鼓勵旗下強積金成員建立積極管理強積金的習慣；
- 透過簡單的評估測試，「積金導航」會按照強積金成員的風險承受能力、投資目標、投資產品的喜好提供五個類型的「參考投資組合」；及
- 「積金導航」每季度會進行更新並推送予強積金成員，幫助他們應對市場的變化

強積金投資市場資訊更新：

為提高成員的投資教育及市場資訊，永明資產管理（香港）有限公司於每季或每月發布市場導航、投資洞察及其他資訊

e 提示服務

當填寫「成員登記表格」時，成員可選擇使用我們的 e 提示服務。選用這項服務後，成員將透過電郵或手機短訊收取以下強積金帳戶最新資訊及市場資訊：

- 季度資產淨值及投資盈/虧；及
- 市場焦點

網上申請開立帳戶

成員可掃瞄以下二維碼於網上開立強積金帳戶：

申請開立個人帳戶整合服務



申請開立可扣稅自願性供款(TVC)帳戶



[^]「積金導航」(AQUMON 平台) 及其服務由 AQUMON 弘量研究獨立運作及提供，與香港永明金融有限公司或聯系公司（「永明香港」）無關。任何於 AQUMON 平台上所推薦的投資組合或資訊均僅供參考。投資涉及風險，過往的投資表現並非未來表現的指標。在作出投資決定時，不應只考慮基金的表現。基金的投資目標、費用及收費、風險程度及服務水平等其他因素亦應予以考慮。

專為參與僱主（「僱主」）而設的服務

網上退休金服務中心

主要功能：

- 查看帳戶結餘；
- 為離職僱員計算長期服務金或遣散費；及
- 檢視僱主部份之成員結餘



如欲了解更多，請掃描二維碼下載
網上退休金服務中心僱主指南

人力資源管理系統 — 為僱主而設的支薪系統

如僱主需要軟件管理支薪和強積金行政工作，Sun Life 永明可透過由第三方服務供應商開發的人力資源管理系統提供支援。有關詳情，請聯絡我們的強積金顧問。

聯絡我們

如欲就付款發放、Sun Life 永明強積金顧問及產品相關事宜作出查詢或投訴，請聯絡：

永明信託強積金熱線

(852) 3183 1888

服務時間

星期一至五：上午9時至下午6時
星期六、日及公眾假期：休息

24小時強積金 WhatsApp 服務專線*

(852) 3183 2688

* 專人即時文字對話支援只於指定辦公時間內提供

服務時間

星期一至五：上午9時至下午6時
星期六、日及公眾假期：休息

永明信託強積金客戶服務中心

香港九龍紅磡紅鸞道18號都大中心B座地下

服務時間

星期一至五：上午9時至下午5時45分
星期六、日及公眾假期：休息

二維碼預約時間

掃描二維碼與我們預約時間



永明信託強積金電郵地址

mpfslf@sunlife.com

永明信託強積金傳真號碼

(852) 3183 1889

永明信託強積金郵寄地址

香港九龍紅磡紅鸞道18號都大中心A座16樓

Sun Life 永明網站

www.sunlife.com.hk

如欲就所有其他計劃行政相關事宜作出查詢或投訴，請聯絡：

積金易客戶服務熱線

(852) 183 2622

服務時間

星期一至五：上午9時至下午7時
星期六：上午9時至下午1時
星期日及公眾假期：休息

積金易服務中心

港島：
香港灣仔皇后大道東248號
大新金融中心6樓601B室

九龍：
九龍尖沙咀東部麼地道77號
華懋廣場12樓1205-6室

新界：
新界荃灣楊屋道8號如心廣場
第2座18樓1802A室

服務時間

星期一至五：上午9時至下午6時
星期六：上午9時至下午1時
星期日及公眾假期：休息

積金易電郵地址

enquiry@support.empf.org.hk

積金易傳真號碼

(852) 3197 2922

積金易郵寄地址

尖沙咀郵政局郵政信箱98929號

積金易網址

www.empf.org.hk

香港永明金融有限公司（於百慕達註冊成立之有限責任公司）

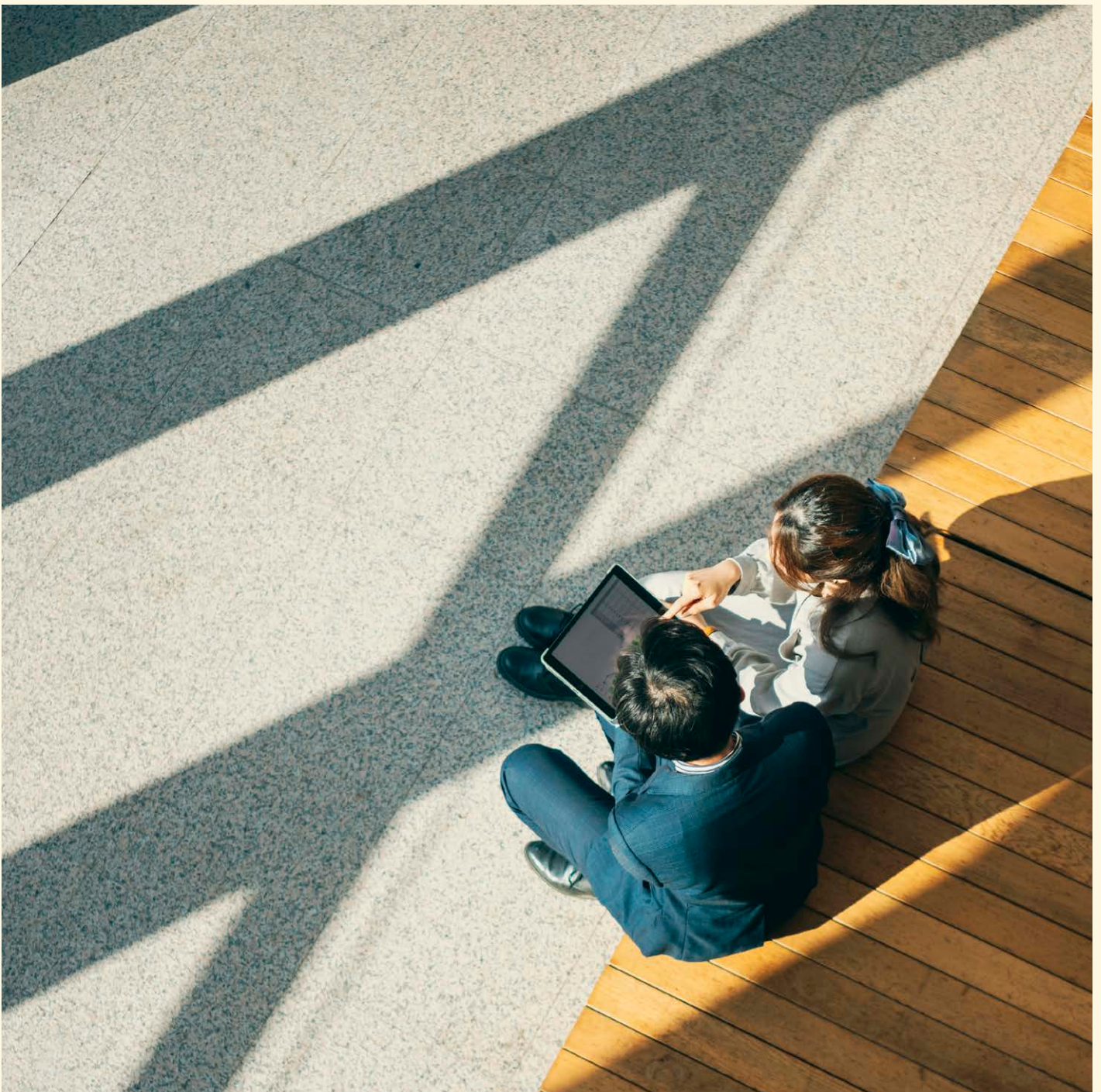
香港九龍紅磡紅鸞道18號都大中心A座16樓

永明金融集團成員之一 總公司設於加拿大多倫多

由香港永明金融有限公司刊發 2026年4月編印

Sun Life MPF's Client-first Services

(For participating employers and members under Sun Life Rainbow MPF Scheme "the Scheme")



As your MPF service provider, Sun Life not only values the continuous long-term excellent fund performance, but also quality services and support.

To facilitate you in managing your MPF, Sun Life provides participating employers and members with comprehensive services to provide the best MPF client experience.

Services for Participating Members (“Members”)

Online Pension Services Centre

Key functions:

- Check MPF account balance, gain/loss, account portfolio and account details;
- Check historical and latest fund prices;
- Download Member Statement;
- Review transaction details;
- View MPF Advisors details (if applicable);
- Viewing Preferential Management Fee (if applicable);
- Inbox for receiving the latest information ; and
- View personal information, including
 - Opt for MPF Account Balance SMS Service



For details, please scan the QR code to access the **Online Pension Services Centre Guide for Members**

Sun Life MPF Mobile App

Key functions:

Sun Life MPF Mobile App, launched by the MPF Scheme Provider of the Scheme, is an all-in-one one-stop mobile app. Through the enhanced user interface and easy-to-use operation flow, it serves as a comprehensive MPF management tool that helps Members manage your MPF account more effectively and efficiently. Its functions include:

- Check MPF account balance, gain/loss, account portfolio and account details;
- Download Member Statement; and
- View personal information, including
 - Opt for MPF Account Balance SMS Service



For details, please scan the QR code to download the **Sun Life MPF Mobile App Guide for Members**

MPF Value-added Services

MPF Navigator[^] - next-generation MPF investment tool:

- This tool aims to encourage MPF members to take a more active role in managing their retirement savings;
- Through a simple assessment, provides members up to five “Reference Investment Portfolios” based on members’ risk tolerance, investment goals, and investment preferences; and
- Provides quarterly updates to ensure MPF members receive timely information in response to market changes

MPF Investment Market Updates:

To enhance our Members in investment education and market updates, Sun Life Asset Management (HK) Limited publishes Market Navigator, Investment Insights and other materials on a quarterly or monthly basis

e-Alert Service

When filling in the “Member Enrolment Form”, Members may choose to opt for our e-Alert Service. With this service, members will receive the following MPF account updates and market updates via email or SMS:

- Account Balance and Investment Gain/Loss; and
- Market Focus

Online Account Application

Members can scan the QR code to online apply the following types of MPF accounts:

Apply for Personal accounts consolidation service



Apply for Tax Deductible Voluntary Contributions (TVC) Account



[^] “MPF Navigator” (AQUMON platform) and its services are independently operated and provided by Magnum and are not related to Sun Life Hong Kong Limited or its affiliates (“Sun Life”). Any recommended portfolio(s) or information on the AQUMON platform is strictly for reference only. Investment involves risks and past performance is not indicative of future performance. Investment decision should not be solely based on fund performance. Other factors (e.g. fund’s investment objective, fees and charges, fund risk level, service level) should also be considered.

Services for Participating Employers (“Employers”)

Online Pension Services Centre

Key functions:

- Review the Employer Statement;
- Calculate the Long Service Payment or Severance Payment for terminated employees; and
- View the Employer’s portion of Member Balance



For details, please scan the QR code to access the **Online Pension Services Centre Guide for Employers**

Human Resources Management Tools – Payroll Software for Employer

If an employer needs a software to manage payroll and MPF administration tasks, Sun Life can provide support through a HR management system developed by a third-party service provider. For details, please contact our MPF advisors.

Contact Us

If you have an enquiry or a complaint about payment issuance, Sun Life MPF advisors and product related matters, please contact:

Sun Life Trustee MPF Hotline

(852) 3183 1888

Service Hours

Monday to Friday 9:00am to 6:00pm
Closed on Saturday, Sunday and Public Holidays

24-hour MPF WhatsApp Service*

(852)3183 2688

* Live chat support with CS officer is only available during designated office hours

Service Hours

Monday to Friday 9:00 am to 6:00 pm
Closed on Saturday, Sunday and Public Holidays

Sun Life Trustee MPF Client Service Centre

G/F, MU Tower B, 18 Hung Luen Road, Hung Hom, Kowloon, Hong Kong

Service Hours

Monday to Friday 9:00 am to 5:45 pm
Closed on Saturday, Sunday and Public Holidays

Reservation via QR code for appointment

Scan QR code to make an appointment with us



Sun Life Trustee MPF Email address

mpfslf@sunlife.com

Sun Life Trustee MPF Fax number

(852) 3183 1889

Sun Life Trustee MPF Postal address

16th Floor, MU Tower A, No.18 Hung Luen Road, Hung Hom, Kowloon, Hong Kong

Sun Life Hong Kong Website

www.sunlife.com.hk

If you have an enquiry or a complaint about all other scheme administration related matters, please contact:

eMPF Customer Service Hotline

(852) 183 2622

Service Hours

Monday to Friday 9:00 am to 7:00 pm
Saturday 9:00 am to 1:00 pm
Closed on Sunday and Public Holidays

eMPF Service Centres

Hong Kong Island:

Unit 601B, 6/F, Dah Sing Financial Centre, No. 248 Queen’s Road East, Wanchai, Hong Kong

Kowloon:

Suites 1205-6, 12/F, Chinachem Golden Plaza, No. 77 Mody Road, Tsim Sha Tsui East, Kowloon

New Territories:

Suite 1802A, 18/F, Tower 2, Nina Tower, No. 8 Yeung Uk Road, Tsuen Wan, New Territories

Service Hours

Monday to Friday 9:00 am to 6:00 pm
Saturday 9:00 am to 1:00 pm
Closed on Sunday and Public Holidays

eMPF Email address

enquiry@support.empf.org.hk

eMPF Fax number

(852) 3197 2922

eMPF Postal address

PO Box 98929 Tsim Sha Tsui Post Office

eMPF Website

www.empf.org.hk

Sun Life Hong Kong Limited (Incorporated in Bermuda with limited liability)
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